



TERMS & CONDITIONS

1. Scope of Services

- **Web hosting, website development, and social media management (Instagram & Facebook).**
- **Exact deliverables (e.g., number of posts per week, website pages, maintenance frequency) will be detailed in the quotation.**

2. Payment Terms

- **Quotation valid for 14 days.**
- **Deposit required before commencement (50%), Or as agreed upon.**
- **Balance payable upon completion or monthly in advance for ongoing services.**
- **Late payments may result in suspension of services.**

3. Intellectual Property

- **All content, designs, and code remain the property of Netbridge Solutions until full payment is received.**
- **After settlement, ownership transfers to the client unless otherwise agreed.**

4. Client Responsibilities

- **Provide accurate information, images, and approvals on time.**
- **Ensure compliance with legal and regulatory requirements for all content.**
- **Netbridge Solutions is not liable for issues arising from client-supplied material.**

5. Service Limitations

- **Hosting and social media performance depend on external factors (internet connectivity, platform policies).**
- **While best practices will be applied, specific outcomes (e.g., follower growth, sales conversions) cannot be guaranteed.**

6. Confidentiality & Data Protection

- **Netbridge Solutions will safeguard client data and comply with POPIA (Protection of Personal Information Act).**
- **Client information will not be shared with third parties without consent.**

7. Termination & Cancellation

- **Either party may terminate with 30 days' written notice.**
- **Fees already paid are non-refundable unless otherwise agreed.**
- **Immediate termination applies if services are used for unlawful activities.**



8. Liability

- **Netbridge Solutions will not be liable for indirect losses such as lost revenue due to downtime or platform restrictions.**
- **Liability is limited to the value of the monthly service fee.**

9. Dispute Resolution

- **Disputes will first be resolved amicably.**
- **If unresolved, arbitration will take place in Durban, South Africa.**

10. POPIA Compliance

- **Netbridge Solutions will handle all client data in accordance with the Protection of Personal Information Act (POPIA).**
- **Client data will only be used for the purposes of delivering agreed services.**

11. Consumer Protection Act (CPA)

- **Services will be delivered with reasonable care and skill, as required under the CPA.**
- **Any warranties or guarantees will be explicitly stated in writing.**

12. VAT & Taxation

- **All prices quoted are exclusive/inclusive of VAT.**
- **Client is responsible for any applicable taxes beyond the quoted amount.**

13. Governing Law & Jurisdiction

- **This quotation and any resulting agreement are governed by the laws of the Republic of South Africa.**
- **Any disputes will be subject to the jurisdiction of the South African courts.**

14. Force Majeure

- **Netbridge Solutions will not be held liable for delays or failures caused by events beyond its reasonable control (e.g., strikes, power outages, natural disasters).**

15. Confidentiality

- **Both parties agree to keep sensitive business information confidential.**
- **This includes project details, pricing, and proprietary strategies.**

16. Amendments; Variations & Renewals

- **Any changes to scope or pricing must be agreed upon in writing.**
- **Additional work outside the agreed scope will be billed separately.**
- **An annual hosting renewal fee will be applicable and communicated by the company.**



17. Acceptance of Quotation

- **Signing or written acceptance of the quotation constitutes agreement to the terms and conditions set out in this document.**
- **Work will only commence once acceptance and deposit are received.**